

QUARTERLY REPORT Q4 2018



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BORROWERS, VISITS, AND SERVICE DESK CONTACTS



Q3 2018 VISITS

71,753

Q4 2018

VISITS

51,308

% CHANGE

-40%

SERVICE DESK CONTACTS

Q3 2018

Q4 2018

REFERENCE

3,255 REFERENCE

E 2,994

OTHER*

6,093 OTHER*

5,225

TOTAL

9,348 TOTAL

8,219

*DIRECTIONAL, POLICY ASSISTANCE, TECHNOLOGY HELP, ETC.



Q4 2018 BORROWERS

22,067

% CHANGE*

+103%

*Q4 indicates quarter when reciprocal cards include Fort Vancouver patrons

OUR COLLECTION AND HOW IT'S USED

52,589 CHECKOUTS Q4 2018 12.2%
INCREASE FROM THIS TIME
LAST YEAR (Q4)

222,484
TOTAL CHECKOUTS
IN 2018

2.6%
DECREASE FROM TOTAL IN 2017

98,019

Current Holdings*

*does not include digital holdings as the titles are co-owned as part of a statewide cooperative

Circulation of collections compared to Q4 2017

BY AUDIENCE

ADULTS



-1%

A/V

BY FORMAT

-6%

TEENS



+19%

DIGITAL



+29%

CHILDREN

6. ADULT DVDS



+4%

PHYSICAL



-5%

Collections Most Checked Out in Q4

All top checkouts were from our physical collection; comparisons are to the previous quarter.

3,742

up 36%

1. PICTURE BOOKS	10,444	up 12%
2. ADULT FICTION	7,271	up 12%
3. CHILDREN'S FICTION	6,064	up 9%
4. ADULT NONFICTION	5,999	up 16%
5. CHILDREN'S NONFICTION	4,113	up 3%

EVENTS

Highestattended events by audience and event type in Q4

KIDS

- 1. Storytime 2,636
- 2. Entertainment 468
- 3. Tours 310
- 4. Outreach 280
- 5. STEAM 103

TEENS

- 1. Literary 84
- 2. Entertainment 61
- 3. Crafts 54
- 4. Tours 51
- 5. Advisory 28

ADULTS

- 1. Storytime 1,594
- 2. Entertainment 647
- 3. Literary 333
- 4. Informational 241
- 5. Crafts 118



Q1

Q2

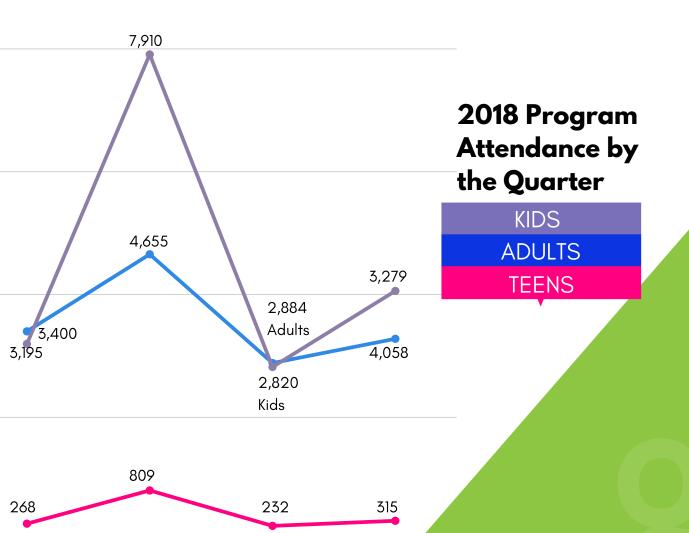
Q4 2018 total events: **258** / up **17%** from Q4 2017

2018 entire year total events: 1,049 / up 22% from 2017

Q4 2018 total attendance: **7,672** / down **23%** from Q4 2017

2018 entire year attendance: 38,179 / down 11% from 2017





Q4

Q3

EVENTS Continued

top

community connections

by number of people seen

- 1. Dorothy Fox Reading Night 315
- 2. FFCL Book Sale 310
- 3. Reading to Kids at Hometown Holidays 300
- 4. Library Tour (Helen Baller Elementary) 155
- 5. Library Tour (Prune Hill Elementary) 145
- 6. Camas Wellness Festival 99
- 7. Library Tour (Camas Community Preschool) 60
- 8. Read to Grow: Camas Community Preschool 34 (avg)
- 9. Library Tour (Liberty Middle School) 28 (avg)
- 10. Read to Grow: Head Start 19 (avg)



top

most well-attended events

in the Library

1. Noon Year's Eve Party - 385

CHILDREN 0-5 + THEIR ADULTS

2. Saturday Spooktacular - 300

ALL AGES

3. First Friday November - 172

ALL AGES

4. Celtic Muse Harpists - 98

ALL AGES

5. Fiber to Fabric demos - 72

ALL AGES

6. Mini Pumpkin Decorating Party - 71

CHILDREN Pre-K -5th + THEIR ADULTS

7. Winter Break Movies - 57 (avg)

ALL AGES

8. Tiny Tots Storytime - 40 (avg)

CHILDREN 2-3+ THEIR ADULTS

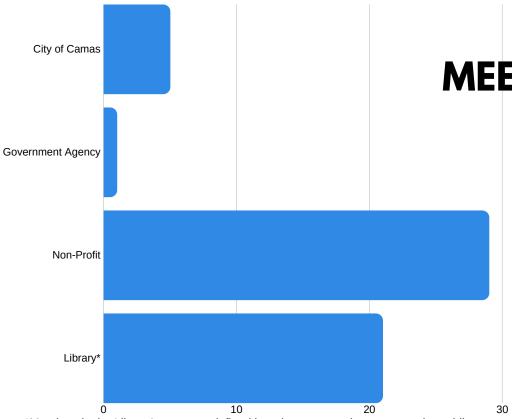
9. LEGO Club - 32 (avg)

CHILDREN Pre-K -5th + THEIR ADULTS

10. Baby Storytime – 30 (avg) $\frac{CHILDREN 0-2}{THEIR ADULTS}$

CHILDREN 0-2 +

ROOMS & COMPUTER USE



*Meetings in the Library's case are defined by private use and not open to the public, as opposed to programs/events

MEETING ROOMS

Total Meetings: 56

Total People: 632

City of Camas: 5 Meetings; 78

Attendees

Government Agencies: 1 Meeting; 50 Attendees;

Non-Profits: 29 Meetings; 347

Attendees

Library*: 21 Meetings; 157

Attendees



PUBLIC COMPUTERS

Number of Sessions:

3,758

{Down 18% from Q3 2018}

Average Unique Users Monthly:

518

{Down 18% from Q3 2018}



SOCIAL MEDIA ENGAGEMENT

Facebook	Q3 2018	Q4 2018	% Change
Followers	2,597	2,656	2%
New Check Ins	88	138	36%
Page Views	2,253	1,526	-48%
User Reach	62,342	89,794	31%
Engaged Users	4,110	5,216	21%
Total Engagement	6,604	9,582	31%

Followers



Q3 2018 2,377



Q4 2018

2,405



Total Engagement



1,300



598





Instagram

Q3 2018 Q4 2018 % change

Followers 576 666 14%

Reach 1,200 4,745

Check-Ins 21 13



The Library's Japanese Maple stood glorious in early November 2018.

